

CITIZEN INPUT FORM

DEVELOPMENT OF AN MNO CODE OF CONDUCT

1. In what settings do you think the Code should apply?
2. What are problematic behaviours that you think the Code should address?
3. What characteristics do you want to see in a Commissioner and how should they be appointed?
4. Should the Commissioner deal with all disputes and sanctions, or should the most serious cases be dealt with by a Citizens Panel?

5. Should appeals go to a committee of citizens, or to a body outside the MNO?

6. Do you think the sanctions listed are fair? If not, why not?

7. Should other sanctions be considered as well? If so, which sanctions?

8. Other comments, questions, concerns.